

Technology update: Upgrade your browser

On **Saturday, April 4**, several OneAmerica apps and features that you use to do business with us will receive a security update. As a result of this, older browsers will no longer be supported, and you may need to upgrade your browser to continue using these features.

Review the details below to ensure there is no disruption in your online experience with OneAmerica.

Prepare for the change

What features will be impacted

This security update impacts apps and features that use the iPipeline platform. The following items, primarily accessed from OneSource Online, may be impacted if you are using an older browser:

- eApp
- Illustrations
- Forms
- ePolicy Delivery
- Policy Service Request (on OneAmerica.com)

What's being updated

On April 4, iPipeline will be removing support for Transport Layer Security (TLS) 1.1 and moving to TLS 1.2 only. TLS is an encryption protocol which provides end-to-end security of data sent between internet applications.

Check and upgrade your browser

Many internet browsers automatically update and already provide support for TLS 1.2. If you're using a current version of Chrome, Firefox, Microsoft Edge or Internet Explorer 11, your browser already supports TLS 1.2. Older versions of these and other browsers should be updated immediately. You can easily check your browser by visiting howsmyssl.com and looking in the "Version" section for verification that your browser is using TLS 1.2, as shown below. If not, be sure to update your browser.

Your SSL client is Probably Okay.

Check out the sections below for information about the SSL/TLS client you used to render this page.

Yeah, we really mean "TLS", not "SSL".

Version

Good Your client is using TLS 1.2, the most modern version of the encryption protocol. It gives you access to the fastest, most secure encryption possible on the web.

[Learn More](#)

Ephemeral Key Support

Good Ephemeral keys are used in some of the cipher suites your client supports. This means your client may be used to provide *forward secrecy* if the server supports it. This greatly increases your protection against snoopers, including global passive adversaries who scoop up large amounts of encrypted traffic and store them until their attacks (or their computers) improve.

[Learn More](#)

Session Ticket Support

Improvable Session tickets are not supported in your client. Without them, services will have a harder time making your client's connections fast. Generally, clients with ephemeral key support get this for free.

[Learn More](#)

Need assistance?

Reach out to fieldtechsupport.ind@oneamerica.com if you have questions about this update or need help updating your browser to a current version.